



CHESHIRE SENIORS MONTHLY

Homecare in Mid and South Cheshire

At Right at Home, we aim to make a genuine difference to the quality of life of those we serve in the local community. We focus on improving the lives of those we care for, not just maintaining quality of life.

Making a Difference Every Day

From every CareGiver to our local Management Team, we are completely focused on making a difference every day. Keeping our Clients where they want to be for longer – Right at Home.

Our local office teams based in Nantwich, Sandbach and Northwich work tirelessly to deliver on our promises. For us it is not just about providing a service, it is about building valuable relationships with everyone we work with.

Our Trusted Services

Through trust and commitment to being the best, the quality of the care we provide has been industry-recognised, leading us to be rated as Outstanding by the Care Quality Commission and become the most highly rated national homecare agency on the UK's leading review site, www.homecare.co.uk.

EMPLOYER OF THE YEAR 2022!!!

Right at Home South Cheshire is celebrating after picking up the Employer of the Year 2022 Award at the South Cheshire Chamber Business Awards 2022.

Right at Home provides care and support to people living in their own homes, and currently supports more than 90 Clients and employs a team of 60 CareGivers.

Ben Selby, owner of Right at Home South & Mid Cheshire commented "I'm absolutely over the moon to receive this award. The care sector is incredibly demanding and challenging, but we recognise the challenges faced by frontline Care Staff and our office team, and we go above and beyond to make sure we give all our staff receive excellent training, support and recognition as standard practice."

A huge "Well done" and "Thank you" to both South & Mid Cheshire teams for making this award happen.



MID-CHESHIRE OFFICE UPDATE

The Home Care Team Award North West – Regional Winners!!!

Right at Home Mid Cheshire is celebrating after picking up The Home Care Team Award North West at the Great British Care Awards North West regional finals.

The prestigious awards took place on 12/11/2022 at a glittering ceremony held at Kimpton Clocktower hotel in Manchester with more than 500 people in attendance. The awards recognise and celebrate the achievements of businesses operating across the care sector in the North West.

Right at Home provides care and support to people living in their own homes, predominantly in the Mid Cheshire district. It currently supports more than 50 Clients and employs a team of over 25 CareGivers. Services range from companionship, home help and personal care to specialist dementia care and live-in care services.

The business, which faced tough competition for the highly coveted Home Care Team Award, was praised for being a small, but exceptionally dedicated group who go above and beyond to support each other and those they care for. Passionate and hard-working, they are everything you could look for in a home care team.

Ben Selby, owner of Right at Home Mid Cheshire commented: "I'm absolutely thrilled with this award win. We are extremely passionate about providing outstanding care and support that meets the individual needs of our Clients and I'm delighted that this has been recognised. Our amazing team of CareGivers are our most important asset and I am grateful for all of their hard work in making a difference to the lives of our Clients every single day."

The award win contributes to another fantastic year for Right at Home Mid Cheshire who also achieved a Good rating from the Care Quality Commission, the independent regulator of all health and social care services in England, in its inspection earlier this year.

A huge "Well done" and "Thank you" to all of the team for making this win possible.



CareGivers Dawn A & Marie, celebrate their anniversaries with Right at Home

We would like to congratulate Dawn and Marie on achieving their recent milestone with Right at Home.

Dawn is celebrating 1 year with Right at Home, and Marie has now been with us for 2 years.

Thank you for your continued hard work, and here's to many more years!

Mid-Cheshire Contact Details

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Right at Home South Cheshire Celebration Awards 2022 – FINALISTS

This evening is all about celebrating Outstanding home care provided by Right at Home staff across South Cheshire and to say thank you to everyone who works with us to make a difference to the lives of our Clients' in our local communities.

Magic Moment of the Year

- Marie B
- Annette B
- Bethany H

Dementia CareGiver of the Year

- Yvette G
- Jenny W
- Pamela S

Teamwork Award

- Julie R
- Carrie-Anne W
- Hazel A

Office Employee of the Year

- Ella U
- Kirsty R
- Abbi J

CareGiver of the Year

- Carol P
- Jade F
- Alison P

The event will be taking place on Thursday 8th December 2022, where we will be announcing the winners of these categories. We cannot wait to get together and celebrate the hard work and dedication of our Office and CareGiver Team.

SOUTH CHESHIRE OFFICE UPDATE

Mid-Cheshire Hospitals Charity Christmas Fair

Ben had the pleasure of being interviewed on The Cat radio station on the 25th November by Carole Salmon, talking about care at home services and the Christmas Markets at Crewe Market Hall where Right at Home were available to discuss our homecare services and current staff vacancies.

It was great to see so many local people supporting this community event helping to raise money for Mid Cheshire Hospitals Charity.



Jade Fisher – Lead Senior CareGiver

We would like to congratulate Jade Fisher on her promotion to Lead Senior CareGiver.

Jade has been a member of the right at home family for just under 3 years and during her time with us she has gone from strength to strength taking on new challenges and excelling her role as Senior CareGiver.



We are excited to see Jade flourish in her new role!

making a difference every day

At Right at Home, our values are at the heart of everything we do. It is our commitment to these four core values that enables us to deliver on our promise of improving quality of life for our Clients and their families.

TRUST – trust is fundamental to building strong, collaborative relationships with our Clients and their families.

QUALITY – we are committed to providing the highest quality care and support; the same kind of care we would like for our own family.

COMPASSION – we pride ourselves on person-centred, outcome-focused care, delivered with compassion, sensitivity and without judgement.

RESPECT – we promote an all-inclusive culture, where colleagues and Clients can be themselves. We respect people's wishes, seek to understand their aspirations, and support them to achieve their personal goals.

5 top tips to help the elderly this Christmas!

December can be a very lonely time of the year for many. New figures from Age UK suggest nearly a million older people feel lonelier at this time of year. Most of the magic in Christmas is the preparation, and the companionship. Here's a few ideas on how you can help keep the sparkle of Christmas alive for older people.

1. Christmas Decorations

Everyone who enjoys celebrating Christmas, likes to get the decorations and a Christmas tree up. Older people or people with a health condition may struggle with this. It's always nice to offer help, although never make assumptions on what someone can and can't do.

2. Christmas Cards

Writing and sending Christmas cards can be a difficult task if your hands are less stable and sight is decreasing. It can be nice to offer to help write and send a card with them. It's also nice if you can also read the cards, they receive out to them if needed.

3. Attending Local Christmas Events

It can be harder to get out and about when you have less energy or mobility, getting to the Christmas Bazaar, a Church service, a community Christmas lunch, coffee morning etc. might seem like a huge task, and dangerous if it is icy outside. Ask if the person has seen any events they would like to attend and offer your help.

4. Helping with Christmas Shopping

Christmas gift or food shopping can be hard for someone who is older a may have less mobility. It might help to show an older person you know how to use the internet for shopping - they could find more bargains online too.

5. Preparing for Guests

Having guests over around Christmas time is all part of the Christmas cheer - if you know someone who is alone though, it will be really nice to ask if you can visit and spend some time with them.

South Cheshire CareGiver Anniversaries

We would like to congratulate the following CareGivers on achieving their recent milestone with Right at Home.

Glyn A – 1 Year

Emilia C – 1 Year

Angela G – 2 Years

Jeanette O – 6 Years

Thank You for your continued hard work.



Join our Team – RECRUITING NOW

Here at Right at Home, we offer top rates of pay and flexible work patterns because we know how important it is for our valued CareGivers to have a positive work-life balance. Take a look at the videos below to find out why people are proud to be part of our team.

We believe in supporting all of our employees to be the best that they can be! The sky's the limit at Right at Home, whether you need practical experience to help you with your studies or you want to progress into management, we are happy to help!

If you would like to enquire about any of our job vacancies, please contact us on:

South Cheshire (Nantwich) 01270 257 347 or Mid Cheshire (Northwich) 01606 537400

cheshirejobs@rightathome.co.uk

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