





Homecare in South Cheshire

At Right at Home South Cheshire, we aim to make a genuine difference to the quality of life of those we serve in the local community. We focus on improving the lives of those we care for, not just maintaining quality of life.

Making a Difference Every Day

From every CareGiver to our local Management Team, we are completely focused on making a difference every day. Keeping our Clients where they want to be for longer – Right at Home.

Our local office team based in Nantwich work tirelessly to deliver on our promises. For us it is not just about providing a service, it is about building valuable relationships with everyone we work with.

Our Trusted Services

Through trust and commitment to being the best, the quality of the care we provide has been industry-recognised, leading us to be rated as Outstanding by the Care Quality Commission and become the most highly rated national homecare agency on the UK's leading review site, www.homecare.co.uk.

Nantwich Adult Day Centre SUMMER OFFER

Try out our Adult Day Centre **FREE** for our Half Day session. To book, please contact us via telephone or email. You can contact us on 01270 257347 or southcheshire@rightathome.co.uk.

The Right at Home Adult Day Centre offers a safe, friendly, and relaxing place for seniors and adults with physical disabilities to visit for the day and enjoy social interaction, freshly prepared food, games, activities and much more.

Half and Full days are now available to book. Take advantage of our Summer Offer which ends 31st August 2021. Prices below:

Half Day incl lunch/drinks: £35.00 Full Day incl lunch/drinks: £60.00

Our Day Centre opening days are Monday, Wednesday, and Friday from 10am-4pm for a full day session. You may book a morning or afternoon slot from 10am-1pm or 1pm-4pm for our half day session.

Nantwich Adult Day Centre





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ELDERLY CARE

Our quality care services are built around your specific needs and preferences.

COMPANIONSHIP & SUPPORT

Providing a trusted, friendly face to share a conversation with.

ALZHEIMER'S & DEMENTIA CARE

Consistent company, stable routines and a familiar home environment.

PERSONAL CARE

Maintaining personal hygiene with dignity and respect.

SPECIALIST CARE

Caring for a loved one who has specialist needs can

be overwhelming but Right at Home can provide respite.

RESPITE CARE

Maintaining high quality care when it's needed most.

LIVE-IN CARE

Keeping your loved ones in their own home for as long as possible.

HOSPITAL TO HOME

Easing the recovery after an operation or prolonged stay in hospital.

If you would like to find out more about the services that we have available, please do not hesitate to give us a call on 01270 257347 or give us an email on southcheshire@rightathome.co.uk.



SONG OF THE MONTH - THREE LIONS

There really was only one winner for Song of the Month for July. It could not be anything other than Three Lions.

With England competing in the Euros, the whole country was united by the great performances, and passionate displays which saw England reach the Final of the competition for the first time since 1966. Unfortunately, they did not overcome Italy to end 55 years of hurt. Everyone at Right at Home is extremely proud of how well the England team performed throughout the competition.



Who's Who? Get to know the Team



Ben closely monitors all aspects of the business and spends time on Business Development, Finance, and Community Liaison.

ben.selby@rightathome.co.uk



Day to day running of the service, Safeguarding, Compliance, Client Enquiries and Assessments. Overseeing CareGiver training.

kirsty.roberts@rightathome.co.uk



Abbi Jones, Senior Care Co-ordinator

Co Ordinate CareGiver and Client schedules, management of CG introductions and shadowing for new starters, CG Annual Leave requests.

For all scheduling enquiries: abbie.jones@rightathome.co.uk



Ensuring a quality service is provided, quality assurance which ensures that we continue to deliver a high-quality service, updating care plans and ACP.

For all client related information: julie.Hodgkinson@rightathome.co.uk



Vicky Fullerd, Head of Recruitment

Placing job advertisements, vacancy enquires, On Boarding of new starters, Ongoing CareGiver support and supervision, Induction Training.

For all Recruitment enquiries and CareGiver support: vicky.fullerd@rightathome.co.uk



Client Enquiries, Initial assessment and risk assessments, Client Reviews and updating care plans.

For all Client Enquiries and information: keri.marshman@rightathome.co.uk



Chris Worrall, Finance & Admin Assistant

Client Invoicing, supporting in Payroll, preparing HR records, Social Media and Marketing. general administration:

For all Payroll and Invoicing **Enquiries:** chris.worrall@rightathome.co.uk







Our Senior CareGivers ensure the highest levels of care are delivered and maintained, support, lead and mentor a team of CareGivers. Support with training, shadowing, and supervision.



beginning of July 2021, 92% of RaH South Cheshire staff have received their first dose of the vaccination. Staff have now started to receive their second dose of the vaccination and this percentage is currently at 89%. All RaH employees are expected to be fully vaccinated by the end of August. What a great achievement by all.

"It's really great to see how quickly the NHS have been able to roll out Vaccinations across the UK, and the vast majority of our care team have been able to arrange their vaccinations with ease ensuring both their safety and the safety of the Clients we support"

Ben Selby, Managing **Director**



Going the Extra Mile



Going the Extra Mile Awards are given to Right at Home team members who have gone the extra mile at work – people who have made a difference beyond what is expected of them in their everyday role.

One of our CareGivers, Joanne Roscrow has already been nominated for a GEM Award in July by one of our client's family members.

"Right from the start of her visits it is clear that Jo is really invested in not only keeping my mum safe but also comfortable, engaged and happy". Joanne has shown that she takes pride in the job that she does and ensures that her client's wellbeing is her number one priority. This hasn't gone unnoticed, and Joanne has been congratulated on her GEM Award.



"My mother has been incredibly resistant to any type of care or help. She tolerates it only through cajoling and insistence from the family. But when it comes to Jo, she does not see her as a carer or 'one of the girls' as she calls them. She sees her as a helpful friend, and I think that says it all. Thank you, Jo, for all that you do in making my mum so content. I know she can be a challenge!"

Congratulations Joanne and keep up the good work!

Recruitment Day - Winsford

Date: Monday 26th July 2021 & Thursday 29th July 2021

Time: 9am-4pm

Location: Winsford Indoor Market, CW7 1AU

We will be on a stall at the Winsford Indoor Market between the hours of 9am and 4pm, promoting employment within the Town. You may visit us at the stall at any point during the day.

If you are looking for a career in care, or wanting to join a 5* Employer, please pop down and have a chat with our Head of Recruitment, Vicky.

Application forms will be available to complete on the day if you are interested.

NHS 73rd Birthday

Happy 73rd Birthday to our NHS and thank you for the amazing work you do! For 73 years you have provided the country with amazing service, and especially throughout this pandemic. From everyone at Right at Home,



we thank you and wish you a very Happy Birthday.



FACT OF THE MONTH

England at Euro 2020

This is England's tenth appearance in the UEFA European Championship; they finished third in 1968 and also reached the semi-finals on home soil in 1996.

England failed to qualify for the final tournament in 2008, the only time they have missed out since 1984.



