



CHESHIRE SENIORS MONTHLY

Homecare in South Cheshire

At Right at Home South Cheshire, we aim to make a genuine difference to the quality of life of those we serve in the local community. We focus on improving the lives of those we care for, not just maintaining quality of life.

Making a Difference Every Day

From every CareGiver to our local Management Team, we are completely focused on making a difference every day. Keeping our Clients where they want to be for longer – Right at Home.

Our local office team based in Nantwich work tirelessly to deliver on our promises. For us it is not just about providing a service, it is about building valuable relationships with everyone we work with.

Our Trusted Services

Through trust and commitment to being the best, the quality of the care we provide has been industry-recognised, leading us to be rated as Outstanding by the Care Quality Commission and become the most highly rated national homecare agency on the UK's leading review site, www.homecare.co.uk.

Abbi Jones promoted to Deputy Manager



We are delighted to share that Abbi Jones has been promoted to the position of Deputy Manager, leading care provision in the Crewe and Nantwich area. Abbi has been with the company for two years and during

that time has overseen the co-ordination of care visits when the company has almost doubled the number of care hours being delivered each week. Abbi has also assisted Kirsty with managing the service during a pandemic through detailed risk management planning, demonstrating great management.

Managing Director, Ben Selby, said;

“I would like to thank Abbi for her great work achieved so far and congratulate her in her new role. I'm excited to see Abbi progressing with Right at Home and I'm sure she will flourish in this new role with added responsibilities.”

Availability at our Adult Day Centre

The Right at Home Adult Day Centre offers a safe, friendly, and relaxing place for seniors and adults with physical disabilities to visit for the day and enjoy social interaction, freshly prepared food, games, activities and much more.



Our day centre is open on Mondays, Wednesdays, and Fridays between 10.00am – 4.00pm.

Advanced booking is essential, refreshments, food and onsite parking is free.

If you would like to enquire about our Adult Day Centre, please contact the office on 01270 257 347.

New CareGivers joining Right at Home

Over the Christmas and New Year period, we have not stopped our Recruitment drive. We are always looking to add to our already fantastic CareGiver team, and that is what we have done.

We have added 3 CareGivers and 1 Live-In CareGiver, to our team.

Emilia, Rebecca, Christine, and Glyn have all completed their full induction training and have now started their employment with Right at Home.



Our Clients receiving their Christmas Presents



**BLUE
LIGHT
CARD**



Blue Light are a discount service for the emergency services, NHS, social care sector and armed forces, providing our members with thousands of amazing discounts online and on the high street.

For just £4.99, members of the blue light community can register for 2-years access to more than 15,000 discounts from large national retailers to local businesses across categories such as holidays, cars, days out, fashion, gifts, insurance, phones, and many more.

Once you have completed your Induction Training with Right at Home, you may apply for this, and Ben will be able to reimburse this to you.



Sandbach Town Council building will be the location of the additional Right at Home Office

Additional Office Opening Soon in Sandbach

Right at Home South Cheshire, is happy announce that we will be opening a new office in Sandbach. Located in Sandbach Town Centre, we are perfectly located for our nearby Clients and CareGivers.

“The opening of our second office in Sandbach is going to provide a fantastic hub for our CareGiver teams working in Sandbach, Alsager, and Middlewich areas. We are honoured to have been selected by the Trustees of the Sandbach Literary Institute to take over the entire ground floor, enabling us to open a new office, training centre, and large meeting room which will be used for both internal meetings and to host local community groups/events to benefit local Seniors.”

Companionship with Right at Home

Companionship can have huge benefits to the mental and physical health and wellbeing of a person. Social interaction can be an important factor in preventing isolation and loneliness in the elderly.

At Right at Home South Cheshire, we recognise the value of having a friendly and trusted visitor to talk to. Our homecare support team go beyond helping with daily activities. When it comes to companionship, our Carers in South Cheshire always aim to put a smile on someone's face.

If you would like to enquire about our Companionship & Support Services, please contact the office on 01270 257 347.



Companionship & Support with Right at Home

Warm Home Discount Scheme



Overview

You could get **£140 off your electricity bill for winter 2021 to 2022** under the Warm Home Discount Scheme.

The money is not paid to you - it's a one-off discount on your electricity bill, between October and March.

You may be able to get the discount on your gas bill instead if your supplier provides you with both gas and electricity. Contact your supplier to find out.

The discount will not affect your Cold Weather Payment or Winter Fuel Payment.

Eligibility

There are 2 ways to qualify for the Warm Home Discount Scheme:

- You get the Guarantee Credit element of Pension Credit - known as the 'core group'
- You're on a low income and meet your energy supplier's criteria for the scheme - known as the 'broader group'

How you apply for the Warm Home Discount Scheme depends on how you qualify for the discount.

Pre-pay or pay-as-you-go meters

You can still qualify for the discount if you use a pre-pay or pay-as-you-go electricity meter.

Your electricity supplier can tell you how you'll get the discount if you're eligible, for example a voucher you can use to top up your meter.

You can find out more about the Warm Home Discount Scheme by viewing: <https://www.gov.uk/the-warm-home-discount-scheme>

Right at Home South Cheshire FAQ's

Are your CareGivers insured and checked?

Yes. Every CareGiver is a Right at Home employee. To help ensure the safety and wellbeing of our Clients, we perform a criminal history background clearance and then cover each CareGiver with general liability and workers' compensation insurance.

Can Right at Home help with medications?

Some Right at Homes can administer medications. Check with your local Right at Home office on the services they can provide to your loved one. Regardless of whether a local

office can administer medicine; they can always assist in reminding individuals to take their medications. In fact, medication reminders are one of our most requested services. We can also report any side effects and assist with pre-measured medication packages.

Can I change or discontinue the services my loved one receives?

You can change the number of visits or type of service we provide your loved one whenever it's necessary. We understand the care situation can quickly change, so we're as flexible

as possible with your loved one's care. Plus, you're never bound to a long-term contract, so you can discontinue your relationship with Right at Home at your discretion.

Do I pay the CareGiver directly?

No. You (or an authorised representative) are only invoiced after the completion of services. Usually, this happens weekly. You never have to pay CareGivers directly. And you'll never be asked to pay an additional fee to any employee.

If you would like to know more about our FAQ's, please visit: www.rightathome.co.uk/southcheshire